

Viadux is a vision led, values driven organisation

Vision:

We are the most progressive and responsive supplier of water network solutions. Our customers love us.

Mission:

Our purpose is to provide innovative solutions that help our customers deliver water with ease, whilst creating an energetic and safe culture for people to work.

We achieve our vision and mission by living our values:

- **#OWNIT** - *We take charge to make it happen*
- **#BELIEVEIT** - *We inspire each other to imagine solutions to transform our business*
- **#LOVEIT** - *We treat each other with respect, have fun and celebrate success*
- **#ACHIEVEIT** - *We deliver extraordinary results*

Viadux is committed to managing the quality of our services to ensure customer requirements are met at all times and where possible exceed their expectations by providing an excellent outcome.

Viadux will:

- *Emphasise progressive and responsive solutions as the primary focus of the quality management activities*
- *Actively seek performance feedback from our customers and address opportunities for improvement to get things flowing*
- *Deliberately integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility*
- *Ensure ongoing compliance with all relevant statutory and other obligations, standards, specifications and codes of practice as well as the requirements of ISO 9001 standard*
- *Continually improve the effectiveness of the quality management system considering risk-based thinking*
- *Enhance organisation's capability by competent, empowered and engaged employees at all levels through the company*

This policy will apply to all employees and contractors.

This policy is reviewed periodically to ensure it remains relevant to the operations and activities of Viadux.



Michael Negri
CEO